

Micro Application Packages (MAP Software) Expired Maintenance Contract: Get Current Program

For a limited time, MAP Software customers with an expired maintenance contract can renew their maintenance contract with no back payments. For the current annual maintenance fee, maintenance will be renewed for one full year from the purchase date.

Questions & Answers

Q1: Who is eligible for this offer?

A1: All existing MAP Software customers with a maintenance contract that has expired are eligible to renew their maintenance with no back payments.

Q2: How long do I have to take advantage of this offer?

A2: This offer expires on March 15, 2012. *All orders must be received by March 15, 2012 to be considered.*

Q3: What MAP products are eligible for this “Get Current” promotion?

A3: The following CAD, Manufacturing and Estimating products are eligible for the “Get Current” promotion: CADduct, CADmech, CADelec, CADmep+, FABduct, FABmech, FABmep+, CAMduct, Profile Master, ESTduct, ESTmech, ESTelec, ESTmep+ and CAMlite.

Q4: What MAP products do I receive if I renew my maintenance agreement through the “Get Current” promotion?

A4: For each existing MAP software license, customers will receive one license of the simplified MAP product portfolio based on the mapping shown in the charts below. The maintenance agreement will be established on the simplified product offerings.

Existing Product	Product Simplification	Existing Product	Product Simplification
CADduct CADmech CADelec CADmep+	CADmep+	FABduct FABmech FABmep+	FABmep+
Existing Product	Product Simplification	Existing Product	Product Simplification
ESTduct ESTmech ESTelec ESTmep+	ESTmep+	Profile Master Level 1 Profile Master Level 2 Profile Master Level 2 ADV Profile Master Level 3 Profile Master Level 3 ADV	Profile Master
Existing Product	Product Simplification	Existing Product	Product Simplification
CAMduct	CAMduct	CAMLite Remote Entry RADduct	CAMLite
		TrackIt	TrackIt

Q5: Where can I find more information regarding the simplified MAP product portfolio?

A5: For more information on current MAP product offerings please refer to the information published at http://www.map-software.com/documents/ProductSimplification_Final.pdf.

Q6: If I renew the maintenance contract on a product that is now a component of a simplified portfolio, will I also receive all of the additional product components provided under the new simplified configuration?

A6: Yes. With the renewal of your maintenance contract, you will be licensed for all of the components of the new simplified product offerings.

Example:

- Customer had maintenance on CADduct which expired August 1, 2008.
- On February 1, 2012, customer submits an order for one year maintenance contract on the corresponding offering as defined in the simplified product portfolio, in this case CADmep+.
- Customer is provided maintenance on CADmep+ valid from February 1, 2012 through January 31, 2013.
- Customer is fulfilled with all of the current components of CADmep+:
 - CADduct
 - CADelec
 - CADmech
 - CADmep+

Q7: If I had multiple products or multiple copies of a product on maintenance, can I renew my maintenance contract for all of them under this offer?

A7: Yes. Customers with more than one eligible license with an expired maintenance contract can renew the maintenance contract for all of their licenses under this offer.

Q8: Can I still take advantage of this offer if I purchased through a reseller?

A8: This offer is available to all MAP customers. MAP customers should contact their existing channel partners where available or contact a MAP sales associate directly with purchase inquiries.